




# MINISTRY OF HEALTH MALAYSIA


‘REOPENING BORDER SAFELY’ PROTOCOL  
27 MARCH 2022

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# GENERAL PROCEDURE FOR TRAVELLERS AT AIR, SEA AND GROUND CROSSING TO MALAYSIA



# GENERAL PROCEDURE FOR TRAVELLERS AT AIR, SEA AND GROUND CROSSING TO MALAYSIA

Fully Vaccinated	HSO- 7 Days
Partial/Unvaccinated	HSO-10 Days

## PRE-DEPARTURE

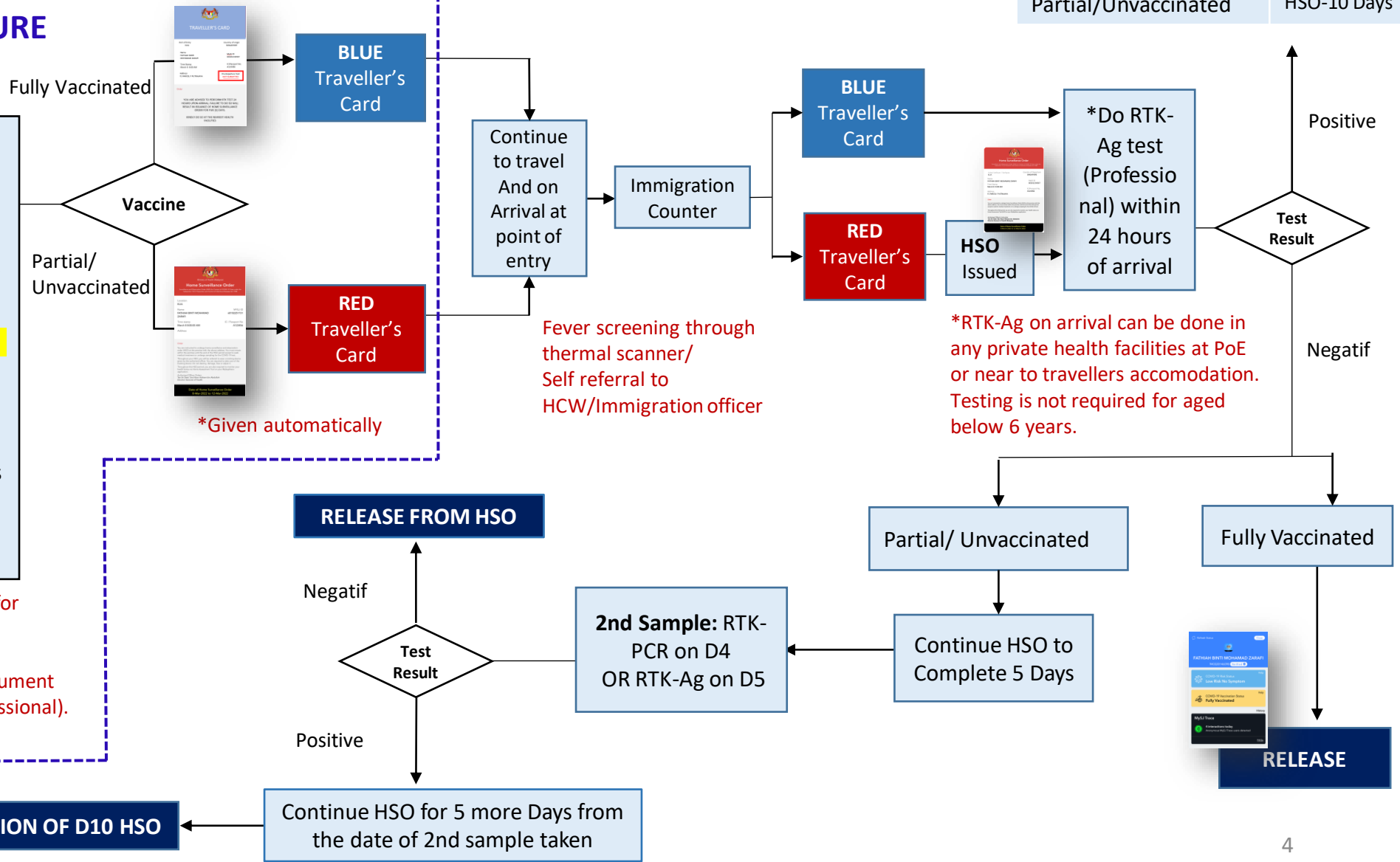
### PRE-DEPARTURE REQUIREMENT

1. Download , register and activate the MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name " button) in the Travellers icon.
3. \*Results of COVID-19 test done 2 days prior to departure
3. Travel and health insurance (minimum USD20,000)

\*RT-PCR test required for all travellers except for travellers with post COVID-19 infection.  
 Post COVID-19 traveller if: (6-60 Days)

- admitted require "Fit to travel" document
- Self isolated requires RTK-Ag (professional).

Testing is not required for aged below 6 years.



Fever screening through thermal scanner/  
 Self referral to HCW/Immigration officer

\*RTK-Ag on arrival can be done in any private health facilities at PoE or near to travellers accomodation. Testing is not required for aged below 6 years.

**RELEASE ON COMPLETION OF D10 HSO**

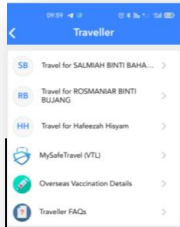


# GENERAL PROCEDURE AT GROUND CROSSING FOR DAILY /FREQUENT COMMUTERS TO MALAYSIA



# GENERAL PROCEDURE AT GROUND CROSSING FOR DAILY /FREQUENT COMMUTERS TO MALAYSIA

## PRE-TRAVEL REQUIREMENT



1. Download, Register and Activate MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name" button) in the Travellers icon.
3. First time entry to the country need to upload the result of RTK-Ag (Professional) 24 hours before travel, then onwards weekly testing and upload.
4. Testing is not required for aged below 6 years.
5. Completed vaccination.



**\*FREQUENT TRAVELLERS CARD**

*\*Given automatically*

## ARRIVAL AT POE GROUND CROSSING

Asymptomatic

Fever screening Self referral to HCW/Immigration officer

Symptomatic

Perform RTK-Ag

RESULT

Negative

Positive

The immigration Department will review the status of daily commuters via MYIMMs system

## REQUIREMENT IN MALAYSIA

TRAVELLERS	TESTING
Daily Commuters	Weekly RTK-Ag (Professional)
Frequent Travellers	Not required for weekly testing but must do RTK-Ag Professional 24 hours before Departure

Travellers are required to do COVID-19 test if they are symptomatic

COMPLETE DOCUMENT WITH STATUS DAILY/FREQUENT COMMUTERS

Yes

**ALLOW ENTRY**

No

**DENY ENTRY**

**Note: Due to challenges in identifying the daily commuting/frequent travellers, procedure for ground crossing need to be considered with mutual agreement with bordering country**



# PROCEDURE FOR AIR TRAVELLERS FROM SINGAPORE



# PROCEDURE FOR AIR TRAVELLERS FROM SINGAPORE

## PRE-DEPARTURE

### PRE-DEPARTURE REQUIREMENT

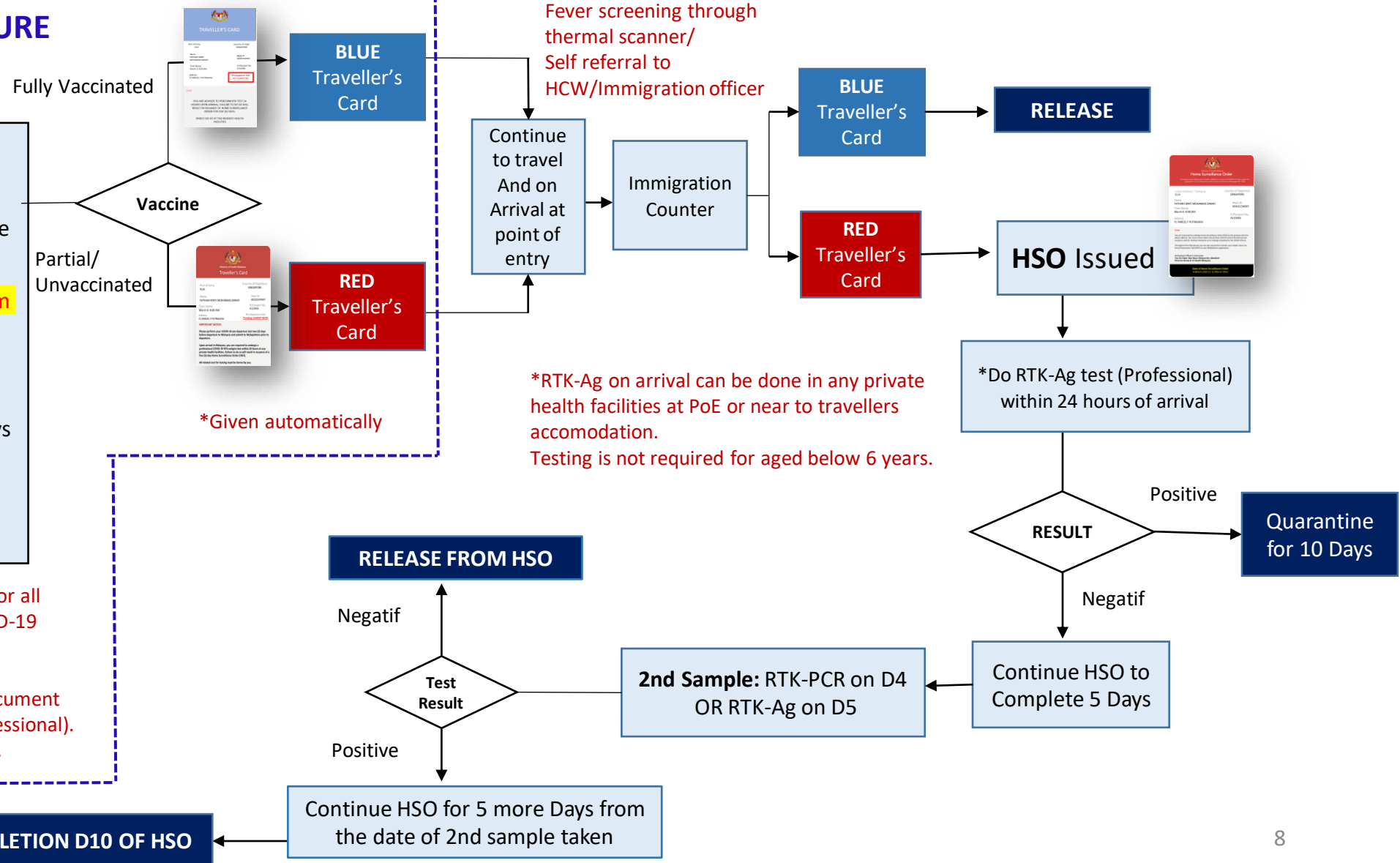
1. Download, register and activate the MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name)" button) in the Travellers icon.
3. \*Results of COVID-19 test done 2 days prior to departure
4. Travel and Health insurance (minimum USD20,000)

\*RT-PCR /RTK-Ag Professional test required for all travellers except for travellers with post COVID-19 infection.

Post COVID-19 traveller if: (6-60 Days)

- admitted require "Fit to travel" document
- Self isolated requires RTK-Ag (professional).

Testing is not required for aged below 6 years.







# PROCEDURE AT GROUND CROSSING FOR TRAVELLERS FROM SINGAPORE



# PROCEDURE AT GROUND CROSSING FOR TRAVELLERS FROM SINGAPORE

## PRE-TRAVEL REQUIREMENT



1. Passport
2. Download, Register and Activate MySejahtera.
3. To complete the **the pre-departure form** (click the **"TRAVEL FOR XXX (Traveller's Name)"** the Travellers icon. Validity period of 7 days.
4. All travellers must be fully vaccinated
5. No predeparture testing is required



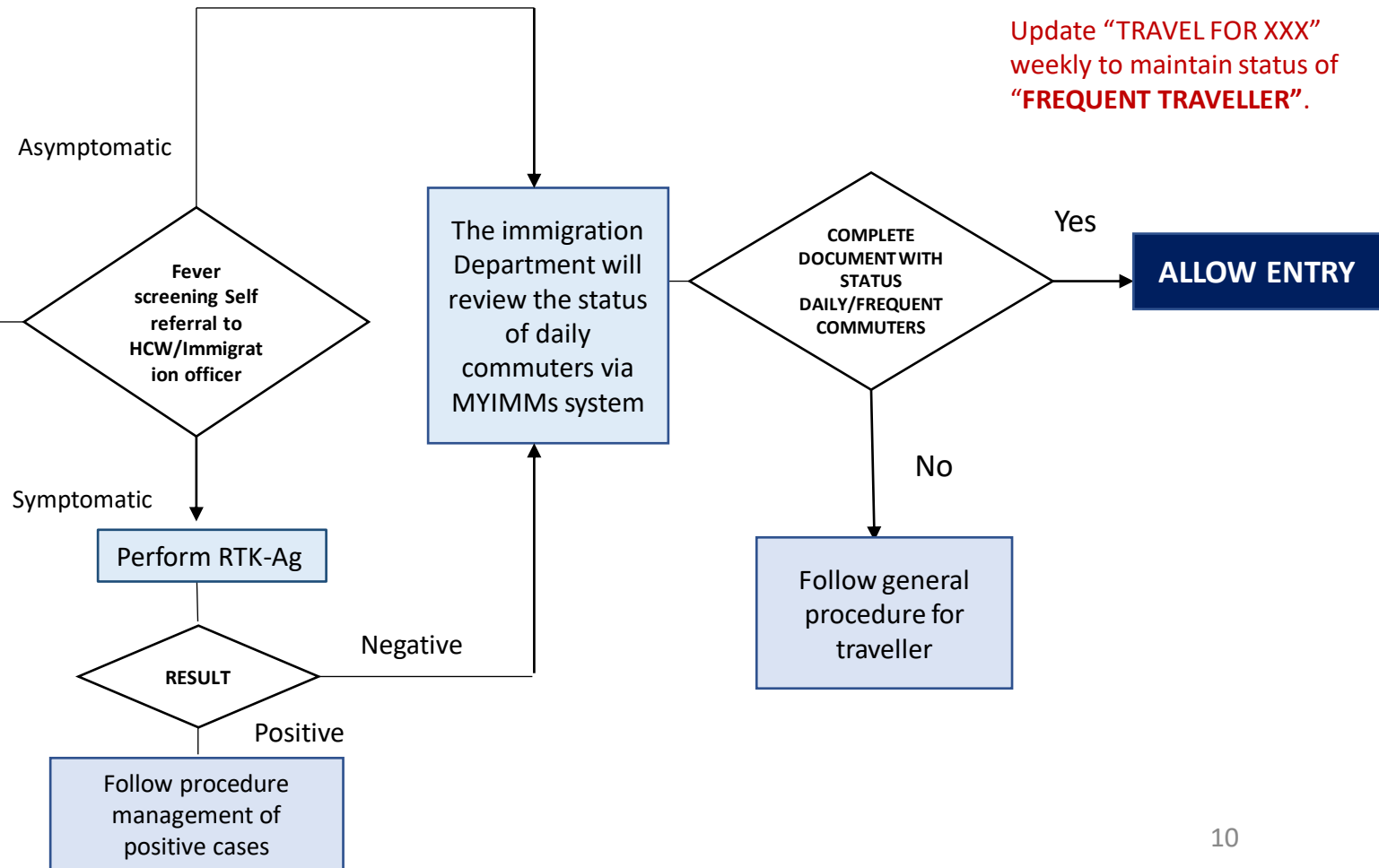
**\* FREQUENT TRAVELLERS CARD**

*\*Given automatically*

## ARRIVAL AT POE GROUND CROSSING

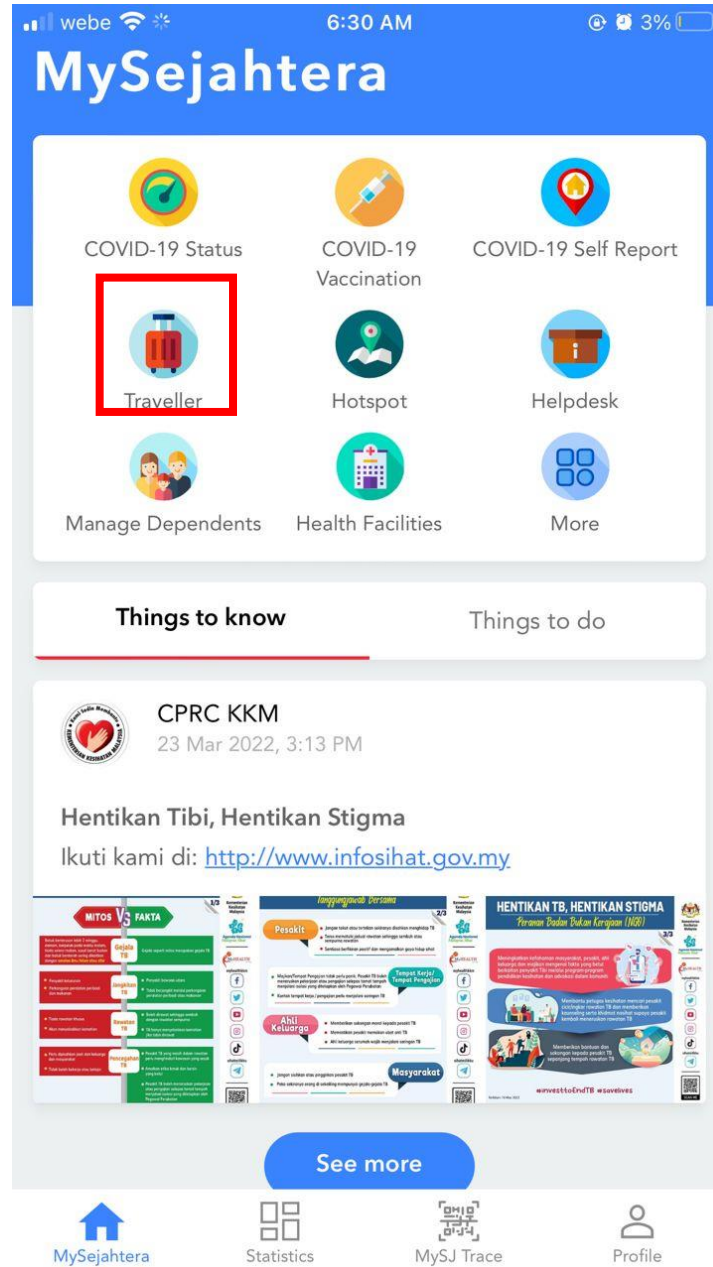
## REQUIREMENT IN MALAYSIA

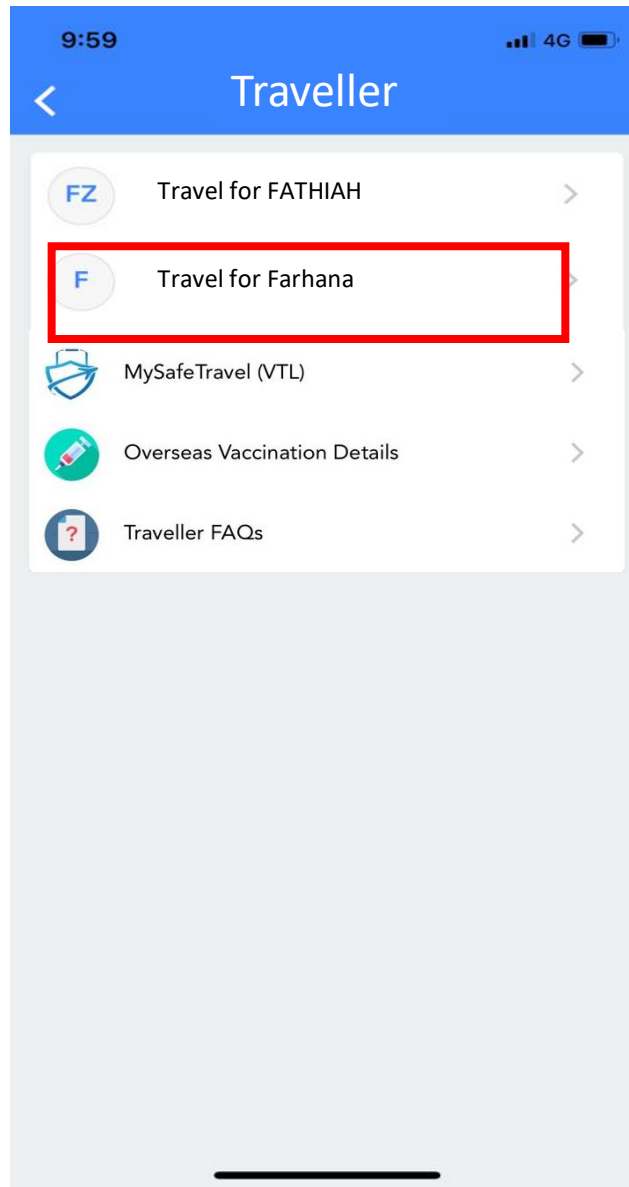
Update **"TRAVEL FOR XXX"** weekly to maintain status of **"FREQUENT TRAVELLER"**.



# GUIDELINES TO FILL UP MYSEJAHTERA TRAVELLERS' DECLARATION

Click on Traveller icon





Option to declare for traveler's dependent will be available upon verification of dependent in vaccine dependent

Fill in the pre-departure form. Ensure all information is correct before submitting

Questions

17.3 Where did you receive your COVID-19 vaccine / Di manakah anda menerima vaksin COVID-19?

**ATTENTION**

Please ensure all information provided are correct. False declaration made by you is an offence under Section 22.(d) of Prevention and Control of Infectious Disease Act 1988 [Act 342] and if convicted may be punishable under section 24 of the same Act."

**PERHATIAN**

Sila pastikan maklumat yang diberi adalah tepat. Jika anda memberikan maklumat palsu anda boleh disabitkan kesalahan di bawah Seksyen 22.(d), Akta Pencegahan dan Pengawalan Penyakit Berjangkit 1988 [Act 342] dan jika disabitkan kesalahan boleh dihukum di bawah Seksyen 24 akta yang sama.

COVID-19 in the past 60 days? / Adakah anda pernah dimasukkan ke hospital akibat COVID-19 dalam tempoh 60 hari yang lalu?

Yes / Ya

No / Tidak

Cancel Submit

Upon submission of predeparture form via MySJ



Ministry of Health Malaysia

**Traveller's Card**

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test <b>Pending: SUBMIT NOW</b>

**IMPORTANT NOTICE:**

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



Ministry of Health Malaysia

## Traveller's Card

Port of Entry  
KLIA

Country of Departure  
SINGAPORE

Name  
FATHIAH BINTI MOHAMAD  
ZARAFI

MySJ ID  
60101234567

Time Stamp  
March 8 8:00 AM

IC/Passport No.  
A123456

Address  
F1 PARCEL F PUTRAJAYA

Pre-Departure Test  
[Pending: SUBMIT NOW](#)

Link for user to fill in and  
upload pre-departure test  
two days before departure

### IMPORTANT NOTICE:

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.

◀ Search

Update COVID-1...

FZ Update for FATHIAH BINTI MOHAMAD ZARAFI >

Click Update for 'User's Name'



◀ Search

Questions

1. Where was the swab test done? \*  
*Di manakah anda melakukan ujian saringan tersebut? \**

Location of test ▾

2. When was the test taken? \*  
*Bilakah anda melakukan ujian saringan tersebut? \**

16-03-2022

3. Please select the outcome of your test. \*  
*Sila masukkan keputusan ujian sendiri yang dibuat. \**

Test Result / Keputusan Ujian Saringan ▾

4. Please upload and snapshot the test result. \*  
*Sila muat naik ujian saringan anda. \**

Cancel Submit



Upon submission of pre-departure test via MySJ

**Questions**

5. Where are you currently staying? \*  
*Dimanakah tempat tinggal semasa anda? \**

23 USJ 4/1A

THANK YOU FOR YOUR RESPONSE.

You are required to bring along your vaccination certificate and pre-departure test result for verification by the authority when requested.

*TERIMA KASIH ATAS MAKLUM BALAS ANDA*

*Anda diminta membawa bersama sijil vaksinasi dan keputusan ujian pra-perlepasan untuk pengesahan pihak yang berwajib.*


OK

7. Please enter your current postcode. \*  
*Sila nyatakan poskod semasa anda. \**

47620

Cancel Submit



  
Ministry of Health Malaysia  
**Traveller's Card**

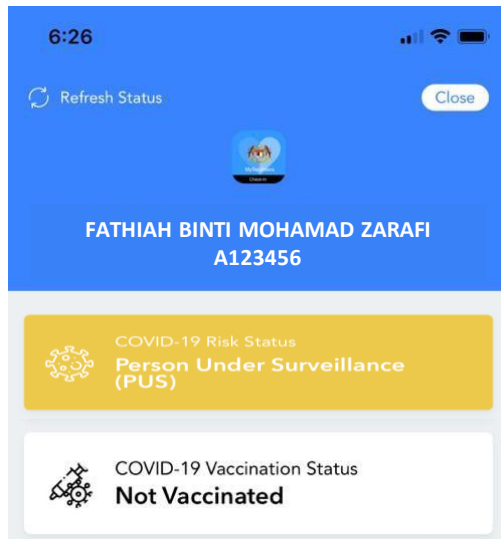
Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test <b>Submitted</b>

**IMPORTANT NOTICE:**

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



For partially and unvaccinated travellers, they will be issued with a **red** Travellers Card initially.

Upon arrival in Malaysia, they will be issued with a HSO card for five days



Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test <b><u>Pending: SUBMIT NOW</u></b>

**IMPORTANT NOTICE:**

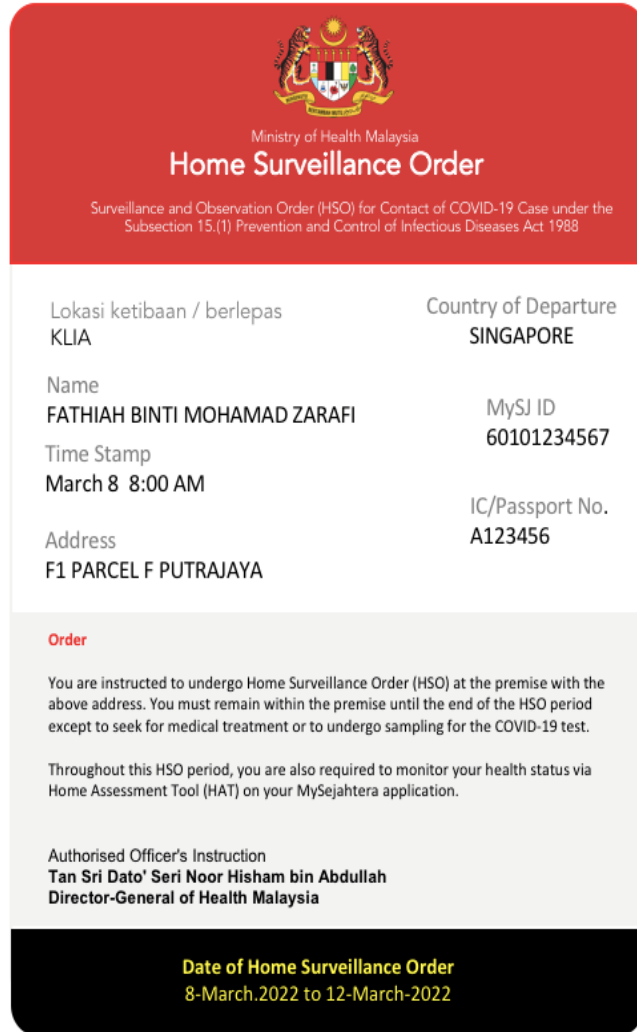
Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



# Upon landing, you are required to do a professional COVID-19 RTK antigen test within 24 hours at any private healthcare facility



The form is titled 'Home Surveillance Order' and is issued by the Ministry of Health Malaysia. It contains personal and travel information for a contact of a COVID-19 case. The form is divided into several sections: a header with the ministry logo and title, a section for personal and travel details, an 'Order' section with instructions, and a footer with the date of the order.

**Ministry of Health Malaysia**  
**Home Surveillance Order**  
Surveillance and Observation Order (HSO) for Contact of COVID-19 Case under the Subsection 15.(1) Prevention and Control of Infectious Diseases Act 1988

Lokasi ketibaan / berlepas KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	

**Order**

You are instructed to undergo Home Surveillance Order (HSO) at the premise with the above address. You must remain within the premise until the end of the HSO period except to seek for medical treatment or to undergo sampling for the COVID-19 test.

Throughout this HSO period, you are also required to monitor your health status via Home Assessment Tool (HAT) on your MySejahtera application.

Authorised Officer's Instruction  
**Tan Sri Dato' Seri Noor Hisham bin Abdullah**  
Director-General of Health Malaysia

**Date of Home Surveillance Order**  
8-March.2022 to 12-March-2022

Failure to perform this on-arrival test within 24 hours will result in issuance of Home Surveillance Order (HSO) for five (5) days.

If you are found to be positive, you will be issued with a Home Surveillance Order (HSO) for:

- Seven (7) days for fully vaccinated
- Ten (10) days for partially or unvaccinated

- If you are a frequent traveller, you will be issued with a Frequent Travellers Card.

You are required to upload the result of your RT-PCR test that was conducted 24 hours before entry to Malaysia. Your Frequent Travellers Card will be valid for seven (7) days from the first arrival date and you are required to submit a professional RTK-antigen test once every week (with the exception of travellers from Singapore). Failure to do will result in the removal of your Frequent Travellers Card.

Travellers from Singapore are advised to apply for renewal of your Frequent Travellers Card every seven (7) days.



Kementerian Kesihatan Malaysia

## Frequent Travellers Card

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Arrival Date Mac 8 2022	IC/Passport No. A123456
Occupation Doktor Gigi	Workplace Address F1 PARCEL F PUTRAJAYA
Address F1 PARCEL F PUTRAJAYA	Weekly RTK Ag Test <a href="#">SUBMIT NOW</a>

### Notice:

You are required to report and upload the result of your professional RTK-Antigen test that was conducted 24 hours prior to entry into Malaysia. This test must be repeated once every week in order to maintain your Frequent Traveller Card (except for travellers from Singapore-no testing is required).

For travellers from Singapore, you are required to refill and submit your details in 'Travel For (Name)' in your MySejahtera app every seven (7) days in order to renew your Frequent Traveller Card.

All related cost for testing must be borne by you .

**Valid from 8-Mac-2022 until 14-Mac-2022**